# Operating Instructions

## REFRIGERATOR/FREEZER COMBINATION



GB

English

FFP187MG
FFP187MP

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# Installation

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! Before operating your new appliance, please read these operating instructions carefully. They contain important information for safe use, installation and care of the appliance.

! Please keep these operating instructions for future reference. Pass them on to possible new owners of the appliance.

## Positioning and connection

**Positioning**

1. Place the appliance in a well-ventilated humidity-free room.
2. Do not obstruct the airflow under and behind the appliance. The compressor and condenser give off heat and require good ventilation to operate correctly and save energy. Also, ensure the appliance is far away from any sources of heat (direct sunlight, cookers etc.)
3. For best performance in cool locations, position the appliance so that the plastic spacers on the condenser are nearly touching the room wall. (The condenser is the black radiator at the back of the appliance.) Note however, that this appliance should **not** be located in rooms where the ambient falls below 10°C for long periods of time.

**Electrical connections**

After transportation of the appliance, carefully place it vertically and wait at least 3 hours before connecting it to the electricity mains. Before inserting the plug into the electrical socket ensure the following:

- The appliance is earthed and the plug is compliant with the law.
- The socket can withstand the maximum power of the appliance, which is indicated on the data plate located inside the appliance. (e.g. 150 W).
- The voltage must be in the range between the values indicated on the data plate located inside the appliance. (e.g. 220-240V, 50Hz).
- The socket is compatible with the plug of the appliance.
  If the socket is incompatible with the plug, ask an authorised technician to replace it (*see After Sales Service*). Do not use extension cords or multiple sockets.

! Once the appliance has been installed, the power supply cable and the electrical socket must be easily accessible.

! The cable must not be bent or compressed.

! The cable must be checked regularly and replaced by authorised technicians only (*see After Sales Service*).

**! The manufacturer declines any liability should these safety measures not be observed.**

Your appliance is supplied with a 13amp fused plug that can be plugged into a 13Amp socket for immediate use. Before using the appliance please read the instructions below.

**WARNING:**
**THIS APPLIANCE MUST BE EARTHED.**

**Replacing fuse covers:**
When replacing a faulty fuse, a 13amp ASTA approved fuse to BS 1362 should always be used and the fuse cover re-fitted.
If the fuse cover is lost, the plug must not be used until a replacement is obtained.

**Replacement fuse covers:**
If a replacement fuse cover is fitted, it must be of the correct colour as indicated by the coloured marking or the colour that is embossed in words on the base of the plug.

**Changing the plug:**

**Removing the plug**
If your appliance has a non-rewireable moulded plug and you should wish to remove it to add a longer cable or to re-route the mains cable through partitions, units etc. please ensure that either:

- The plug is replaced by a fused 13amp re-wireable plug bearing the BSI mark of approval.

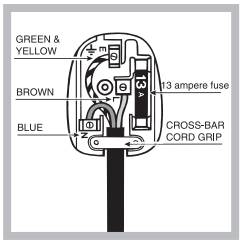
or

- The mains cable is wired directly into a 13amp cable outlet, controlled by a switch (in compliance with BS 5733) which is accessible without moving the appliance.

**Disposing of the plug**
Cut off and dispose of the supplied plug if it does not fit your socket. The cable should be cut as close as possible to the moulded plug.
Remove the fuse.

WARNING:
**To avoid a shock hazard do not insert the discarded plug into a socket anywhere else.**
**Fitting a new plug**

**IMPORTANT:**
WIRES IN THE MAINS LEAD ARE COLOURED IN ACCORDANCE WITH THE FOLLOWING CODE...




| | |
|---|---|
| Green and Yellow | - Earth |
| Blue | - Neutral |
| Brown | - Live |

As the colours of the wires in the mains lead may not correspond with the coloured markings identifying the terminals in your plug, proceed as follows:
- Connect Green and Yellow wire to terminal marked 'E' or coloured Green and Yellow.
- Connect Brown wire to terminal marked 'L' or coloured red or brown.
- Connect Blue wire to terminal marked 'N' or coloured Black or Blue.

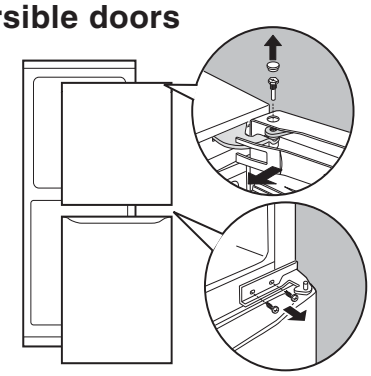
If a 13amp plug (BS 1363) is used it must be fitted with a 13amp fuse. A 15amp plug must be protected by a 15amp fuse, either in the plug or adaptor or at the distribution board.

**If you are in any doubt about the electrical supply to your machine, consult a qualified electrician before use.**

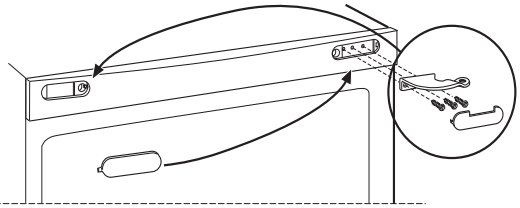
**CE Marking certifies that this appliance conforms to the following EEC directives :**
**Low Voltage Equipment - 73/23/EEC & 93/68 EEC**
**Electromagnetic Compatibility 89/336/EEC, 92/31/EEC & 93/68/EE**

## Reversible doors

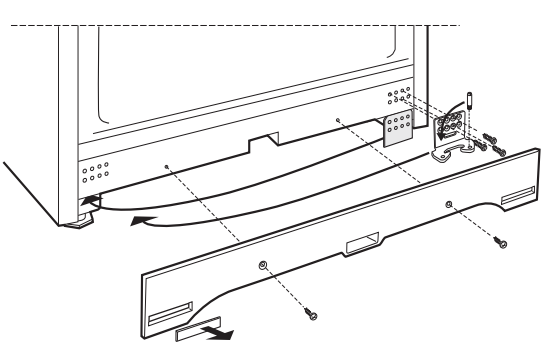
**1**



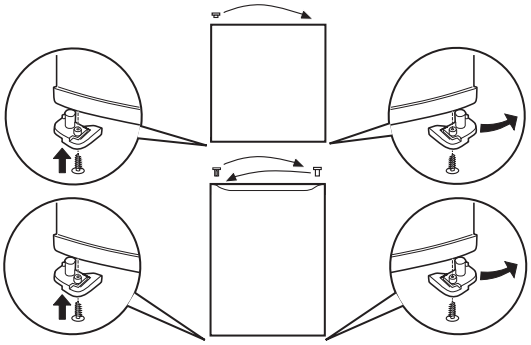
**2**



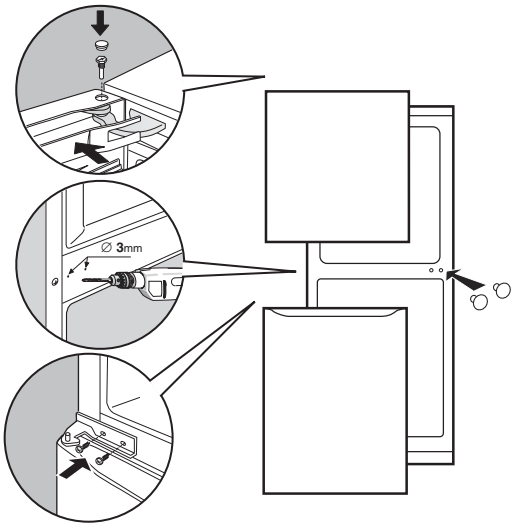
**3**



**4**



**5**



# Description of the appliance

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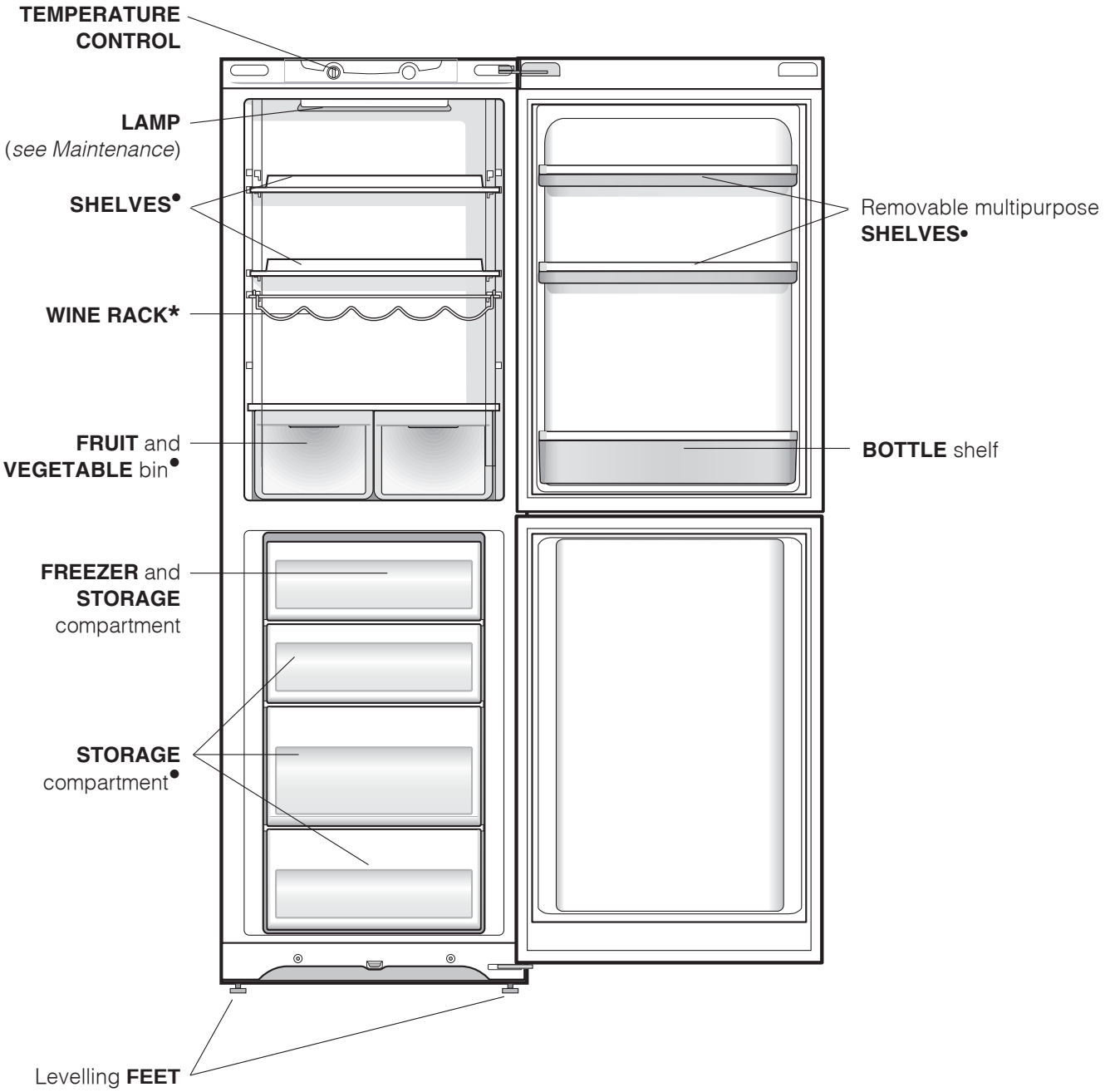
## Overall view

The instructions contained in this manual are applicable to different model refrigerators. The diagrams may not directly represent the appliance purchased. For more complex features, consult the following pages.




• Varies by number and/or position.
* Available only on certain models.

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## Starting the appliance

**! Before starting the appliance, follow the installation instructions** (*see Installation*).
**!** Before connecting the appliance, clean the compartments and accessories well with lukewarm water and bicarbonate.
**!** The appliance comes with a motor protection control system which starts the compressor approximately 8 minutes after switch on. This system also operates each time the power supply is cut off whether voluntarily or involuntarily (blackout).

1. Insert the plug into the socket and ensure that the internal light illuminates (the TEMPERATURE ADJUSTMENT knob must not be on the **OFF** position).
2. Turn the TEMPERATURE ADJUSTMENT knob to a mid position. After a few hours you will be able to put food in the refrigerator.

## Setting the temperature

The temperature inside the refrigerator compartment automatically adjusts itself according to the position of the thermostat knob. The ideal setting will depend on the appliance location, room temperature and number of door openings.

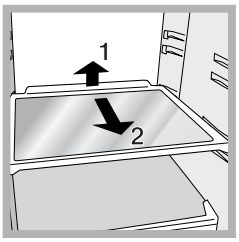
**1** = warmest
**MAX** = coldest
We recommend, however, starting on the mid position (i-care)

With a suitable refrigerator temperature, the freezer compartment will automatically be maintained at the correct temperature (below -18°C).

**Refrigerator cooling system:**
The cooling system is located immediately behind the back wall of the refrigerator compartment. The back wall will be covered in frost or water droplets depending on whether the compressor is operating or paused: both cases are normal. If the TEMPERATURE ADJUSTMENT knob has been set in a high position with large quantities of food and with a high ambient temperature, the appliance can operate continuously. This results in excessive frost formation and excessive energy consumption. Compensate for this by shifting the knob towards lower values (defrosting will occur automatically).
In the refrigerator, the air circulates in a natural way: the colder air tends to move downwards as it is heavier. The food should be stored as follows:

## Using the refrigerator to its full potential

- Use the REFRIGERATOR OPERATION knob to adjust the temperature (*see Description*).
- Place only cold or lukewarm foods in the compartment, not hot foods (*see Precautions and tips*).
- Follow any instructions on the food packaging including storage times.
- Remember that cooked foods do not last longer than raw foods. Store raw or defrosted meat and poultry in polythene or foil and store below cooked foods and dairy products to avoid contamination from dripping juices.
- Do not store liquids in open containers. They will increase humidity in the refrigerator and cause condensation to form.




**SHELVES**: with or without grill. Due to the special guides the shelves are removable and the height is adjustable (*see diagram*), allowing easy storage of large containers and food. Height can be adjusted without complete removal of the shelf.

## Using the freezer to its full potential

**No-frost freezer cooling system:**

This is recognisable by the air ducts on the back wall of the freezer compartment.

The no-frost system circulates cold air to collect humidity and prevent ice and frost formation. The system prevents food from sticking together and makes defrosting a thing of the past. Do not block the air circulation by placing food or containers in direct contact with the rear air ducts.

- Do not re-freeze food that is defrosting or that has already been defrosted. These foods must be cooked and eaten (within 24 hours).
- Fresh food that needs to be frozen must not come into contact with food that has already been frozen. Fresh food must be placed in the FREEZER and STORAGE compartment to guarantee rapid freezing.
- Do not place glass bottles which contain liquids, and which are corked or hermetically sealed in the freezer because they could break.
- The maximum quantity of food that may be frozen daily is indicated on the plate containing the technical

properties located towards the bottom left of one of the compartments (for example: Kg/24h: 4).

- Follow food packaging instructions about best storage method and maximum storage times.

- Always use the cover on the ice tray.

**!** Do not open the door during freezing.

**!** If there is a power cut or malfunction, do not open the freezer door. This will help maintain the temperature inside the freezer, ensuring that foods are conserved for at least 9 -14 hours.

**!** If the room temperature drops below 10°C for an extended period of time, the ideal temperature will not be reached in the freezer compartment and food preservation will be reduced.

## Switching the appliance off

During cleaning and maintenance it is necessary to disconnect the appliance from the electricity supply:

1. Set the TEMPERATURE ADJUSTMENT knob on **OFF**
2. Pull the mains plug out of the socket.

## Cleaning the appliance

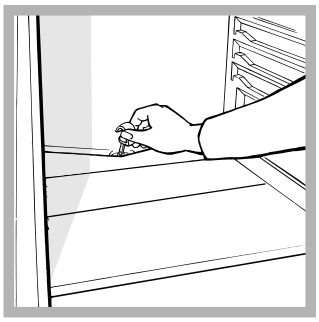
- The external and internal parts, as well as the rubber seals may be cleaned using a sponge that has been soaked in lukewarm water and bicarbonate of soda or neutral soap. Do not use solvents, abrasive products, bleach or ammonia.
- The removable accessories may be soaked in warm water and soap or dishwashing liquid. Rinse and dry them carefully.
- The back of the appliance may collect dust which can be removed by delicately using the hose of a vacuum cleaner set on medium power. The appliance must be switched off and the plug must be pulled out before cleaning the appliance.

## Avoiding mould and unpleasant odours

- The appliance is manufactured with hygienic materials which are odour free. In order to maintain an odour-free refrigerator and to prevent the formation of stains, food must always be covered or sealed properly.
- If you want to switch the appliance off for an extended period of time, clean the inside and leave the doors open.

## Defrosting the refrigerator compartment

The refrigerator defrosts automatically: defrost water is ducted out of the back of the appliance through a special outlet hole (*see diagram*) to an external container. Heat produced by the compressor causes the water to evaporate from the container.



It is necessary to clean the discharge hole regularly so that the water can flow out easily. Do not use any tools that may damage the refrigerator.

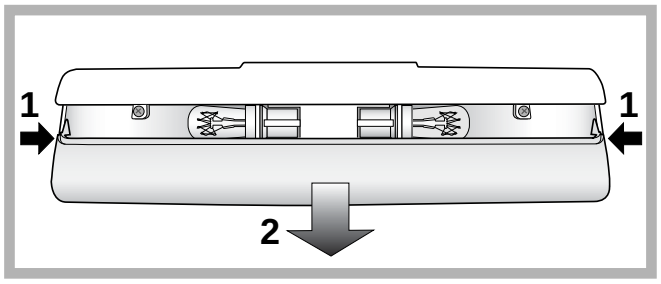
## Defrosting the freezer compartment

There in no need to defrost the freezer since the “no-frost cooling system” prevents the formation of frost and ice on the walls.

## Replacing the light bulb

To replace the light bulb in the refrigerator compartment, **pull out the plug from the electrical socket**. Follow the instructions below.
Access the light bulb by removing the cover as indicated in the diagram.
Replace it with a similar light bulb within the power range indicated on the cover (15W).

The interior light will flash if the refrigerator door is left open for more than two minutes. This is normal, and is a warning to close the refrigerator door.



# Precautions and tips

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**!** The appliance was designed and manufactured in compliance with international safety standards. The following warnings are provided for safety reasons and must be read carefully.

CE This appliance complies with the following Community Directives:
- 73/23/EEC of 19/02/73 (Low Voltage) and subsequent amendments;
-89/336/EEC of 03.05.89 (Electromagnetic Compatibility) and subsequent amendments;
- 2002/96/CE.

## General safety

- The appliance was designed for domestic use inside the home and is not intended for commercial or industrial use.
- The appliance must be used to store and freeze food products by adults only and according to the instructions in this manual.
- The appliance must not be installed outdoors, even in covered areas. It is extremely dangerous to leave the appliance exposed to rain and storms.
- Do not touch the appliance with bare feet or with wet or moist hands and feet.
- Do not touch the cooling surfaces: this could cause skin abrasions or frost/freezer burns.
- When unplugging the appliance always pull the plug from the mains socket, do not pull on the cable.
- Before cleaning and maintenance, always switch off the appliance and disconnect it from the electrical supply. It is not sufficient to set the temperature adjustment knob on OFF (appliance off) to eliminate all electrical contact.
- In the case of a malfunction, under no circumstances should you attempt to repair the appliance yourself. Repairs carried out by inexperienced persons may cause injury or further malfunctioning of the appliance.
- Warning: Do not damage the refrigerant circuit. Do not use electrical devices or other tools inside the compartments.
- Do not use a mercury filled thermometer as breakage would cause a health hazard.
- Do not put ice cubes taken directly from the freezer into your mouth.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or lack of experience and knowledge unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
- Keep packaging material out of the reach of children! It can cause choking or be a suffocation hazard.

## Disposal

- Observe local environmental standards when disposing of packaging material for recycling purposes.
- The European Directive 2002/96/CE on Waste Electrical and Electronic Equipment (WEEE) requires that old household electrical appliances must **not** be disposed of in the normal unsorted municipal waste stream. Old appliances must be collected separately in order to optimise the recovery and recycling of the materials they contain and reduce the impact on human health and the environment. The crossed out "wheeled bin" symbol on the product reminds you of your obligation, that when you dispose of the appliance it must be separately collected. Consumers should contact their local authority or retailer for information concerning the correct disposal of their old appliance.

## Respecting and conserving the environment

- Install the appliance in a fresh and well-ventilated room. Ensure that it is protected from direct sunlight and do not place it near heat sources.
- Try to avoid keeping the door open for long periods or opening the door too frequently in order to conserve energy.
- Do not fill the appliance with too much food: cold air must circulate freely for food to be preserved properly. If circulation is impeded, the compressor will work continuously.
- Do not place hot food directly into the refrigerator. The internal temperature will increase and force the compressor to work harder and will consume more energy.
- Regularly check the door seals and wipe clean to ensure they are free of debris and to prevent cold air from escaping (*see Maintenance and Care*).

# Troubleshooting

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| Malfunctions: | Possible causes / Solutions: |
|---|---|
| **The internal light does not illuminate.** | • The plug has not been inserted into the electrical socket, or not far enough to make contact, or the fuse has blown, or there is no power in the house. |
| **The internal light flashes** | • The refrigerator door has remained open for more than two minutes. This is not a fault but a warning to close the refrigerator door. |
| **The motor does not start.The motor does not start.** | • The appliance comes with a motor protection control (*see Start-up and use*). |
| **The refrigerator and the freezer do not cool well.** | • The doors do not close properly or the seals are damaged.<br>• The doors are opened too frequently.<br>• The TEMPERATURE ADJUSTMENT knob is not in the correct position<br>• The refrigerator or the freezer have been over-filled.<br>• The air temperature in the area surrounding the appliance is lower than 10°C. |
| **The food inside the refrigerator is beginning to freeze.** | • The TEMPERATURE ADJUSTMENT knob is not in the correct position.<br>• The food is in contact with the back inside wall of the refrigerator. |
| **The motor runs continuously.** | • The door is not closed properly, or is continuously opened.<br>• The outside ambient temperature is very high. |
| **The appliance makes a lot of noise.** | • The appliance has not been installed on a level surface (*see Installation*).<br>• The appliance has been installed between cabinets that vibrate and make a noise.<br>• The internal refrigerant makes a slight noise even when the compressor is off. This is not a defect, but is normal.<br>• The freezer air fan makes a slight noise circulating the cold air. This is not a defect, but is normal. |
| **Some of the external parts of the appliance become hot.** | • These raised temperatures are necessary to avoid the formation of condensation on certain parts of the product. |
| **The back wall of the refrigerator unit is covered in frost or droplets of water.** | • This shows the appliance is operating normally. (See Refrigerator cooling system) |
| **There is water at the bottom of the refrigerator.** | • The water discharge hole in the refrigerator is blocked (*see Maintenance*). |

# Guarantee

12 Months Parts and Labour Guarantee

Your appliance has the benefit of our manufacturer's guarantee, which covers the cost of breakdown repairs for twelve months from the date of purchase.

This gives you the reassurance that if, within that time, your appliance is proven to be defective because of either workmanship or materials, we will, at our discretion, either repair or replace the appliance at no cost to you.

**This guarantee is subject to the following conditions:**

- The appliance has been installed and operated correctly and in accordance with our operating and maintenance instructions.
- The appliance is used only on the electricity or gas supply printed on the rating plate.
- The appliance has been used for normal domestic purposes only.
- The appliance has not been altered, serviced, maintained, dismantled, or otherwise interfered with by any person not authorised by us.
- Any repair work must be undertaken by us or our appointed agent.
- Any parts removed during repair work or any appliance that is replaced become our property.
- The appliance is used in the United Kingdom or Republic of Ireland.

**The guarantee does not cover:**

- Damage resulting from transportation, improper use, neglect or interference or as a result of improper installation.
- Replacement of any consumable item or accessory . These include but are not limited to: plugs, cables, batteries, light bulbs, fluorescent tubes and starters, covers and filters.
- Replacement of any removable parts made of glass or plastic.

**THIS GUARANTEE WILL NOT APPLY IF THE APPLIANCE HAS BEEN USED IN COMMERCIAL OR NON-DOMESTIC PREMISES.**

**5 Year Parts Guarantee**

Hotpoint also offers you a free 5 year parts guarantee. This additional guarantee is conditional on you registering your appliance with us and the parts being fitted by one of our authorised engineers. There will be a charge for our engineer's time. To activate the extra parts warranty on your appliance, simply call our registration line on 08448 24 24 24 (ROI 01 230 0233).

**Extended Guarantees**

We offer a selection of repair protection plans that enable you to fully cover yourself against the expense of repair bills for the life of your policy. To find the ideal plan for you please call our advice line on 08448 226 226 ROI(01 230 02 33)

**Helpdesk Service**

We have a dedicated team who can provide free advice and assistance with your appliance if you experience any technical difficulties within the first 90 days of ownership. Simply call our Hotpoint Service Hotline on 08448 224 224 (ROI 0818 313 413) for telephone assistance, or, where necessary, to arrange for an engineer to call. If we cannot resolve the technical problem we will replace your machine or, if you prefer, give you your money back.

# After Sales Service

No one is better placed to care for your Hotpoint appliance during the course of its working life than us - the manufacturer.

# Essential Contact Information

**Hotpoint Service**

We are the largest service team in Europe offering you access to 400 skilled telephone advisors and 1000 fully qualified engineers on call to ensure you receive fast, reliable, local service.

**UK: 08448 224 224**
**Republic of Ireland: 0818 313 413**
**www.hotpointservice.co.uk**

Please note: Our advisors will require the following information:

Model number:

Serial number:

**Parts and Accessories**

We supply a full range of genuine replacement parts as well as accessory products that protect and hygienically clean your appliance to keep it looking good and functioning efficiently throughout its life.

**UK: 08448 225 225**
**Republic of Ireland: 0818 313 413**
**www.hotpointservice.co.uk**

**Appliance Registration**

We want to give you additional benefits of Hotpoint ownership. To activate your free 5 year parts guarantee you must register your appliance with us.

**UK: 08448 24 24 24**
**Republic of Ireland: 01 230 02 33**
**www.hotpointservice.co.uk**

**Indesit Company UK Ltd. Morley Way, Peterborough, PE2 9JB**
Indesit Company Unit 49 Airways Industrial Estate,Dublin 17

# Recycling & Disposal Information

As part of Hotpoint's continued commitment to helping the environment, Hotpoint reserves the right to use quality, recycled components to keep down customer costs and minimise material wastage.

Please dispose of packaging and old appliances carefully. Please see section “Precautions and tips” for details about disposal legislation. To minimise the risk of injury to children, remove the door, plug and cut the mains cable off flush with the appliance. Dispose of these parts separately to ensure that the appliance can no longer be plugged into a mains socket, and the door cannot be locked shut.

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